

CHILD PROTECTION SYSTEMIC EVALUATIONS

Participant Information Sheet

Workforce Survey

Queensland
Family & Child
Commission

Background

The Queensland Family and Child Commission (QFCC) has a legislative responsibility to evaluate, at a systemic level, and monitor the performance of, the Queensland child protection and family support system. The QFCC conducted an implementation evaluation of the child protection reform program in 2018. Participants in this evaluation and other relevant stakeholders expressed the need for more regular information about system performance, and particularly valued the information gathered from the child protection and family support workforce. The QFCC plans to conduct an annual workforce survey to meet this need and support ongoing monitoring of the child protection and family support system.

This survey will collect information about the experiences of frontline staff and service providers who work within the child protection and family support system. The information collected for this survey will contribute to yearly reporting products and will inform the QFCC's oversight and evaluation functions.

Participation

Participation will involve completing an online survey that will take approximately **20 minutes** of your time. There is a mixture of fixed and free text response options. Questions cover a variety of topics, including (but not limited to) referral pathways, information sharing, collaboration and system performance.

Your participation in this survey is entirely voluntary. If you agree to participate you do not have to complete any question(s) you are uncomfortable answering. Your decision to participate or not participate will in no way impact upon your current or future relationship with the QFCC, your employer, or any parties involved in this work. You can change your mind about participating any time before submitting the survey. Once you submit the survey, the data collected will be anonymous, at which point it will not be possible to withdraw or to change any of your responses.

Potential Risks

There are minimal foreseeable risks in taking part in this survey, beyond some inconvenience caused by giving up your time. If you feel concerned about any aspect of the survey, please share your concerns with the contact person listed at the bottom of this document, who is available to help or can direct you to additional support services.

Expected Benefits

The information you provide will be used to provide insight into the experiences and views of frontline workers. Conducting the survey annually will facilitate timely identification of trends. This information will allow the QFCC and key reform stakeholders to continue to develop appropriate recommendations to meet the needs and expectations of the system reforms with the overarching vision of ensuring *Queensland children and young people are cared for, protected, safe and able to reach their full potential*.

Privacy and Confidentiality

If you consent to take part in this survey, participation is anonymous and all comments and responses will be treated confidentially (unless required by law). We will not ask you for identifying or personal information. Survey data will be stored securely on the QFCC network, in accordance with the QFCC policy on data storage and privacy.



Reporting

The information you provide will contribute to reporting products associated with the QFCC's oversight and evaluation functions. The purpose of these products will be to disseminate system-level findings and to support the development of recommendations to achieve system reform goals. Information you provide will only be reported in aggregate form.

Consent to Participate

If you would like to take part please carefully read this information sheet, which can be downloaded for your records. Submitting the completed online survey is considered acceptance of your consent to participate in this project.

Questions / Further Information about the Project

If have any questions, require further information or have any concerns about the study, please contact:

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This project has been reviewed and approved by the Townsville Hospital and Health Service Human Research Ethics Committee. For concerns relating the conduct of this project contact: HREC Chairperson, Phone: 07 4433 1440, Email: TSV-Ethics-Committee@health.qld.gov.au

Thank you for helping with this project. Please keep this sheet for your information.