



Queensland  
Government

Queensland  
**Family & Child**  
Commission

Telephone: 07 3900 6000  
Reference: OoC – TF19/780 – D20/1306

Mr Karl Holden  
Committee Secretary  
Parliamentary Crime and Corruption Committee  
Parliament House  
George Street  
BRISBANE QLD 4000

Dear Mr Holden

Thank you for your email of 18 December 2019 and the attached letter from Mr Tim Nicholls MP of the same date, inviting a submission from the Queensland Family and Child Commission (QFCC) to the inquiry into the Crime and Corruption Commission's (CCC) performance of its functions to assess and report on complaints about corrupt conduct.

As a statutory authority with a legislated oversight function, the QFCC maintains a supportive and collaborative relationship with the Crime and Corruption Commission.

To support the inquiry, I am pleased to provide the Committee with the following information about the ongoing relationship between the QFCC and the CCC.

As part of the QFCC's oversight function, the QFCC established the Strategic Cross-Agency Oversight Group (SCAOG). Members of this group include representatives from:

- the CCC
- the Public Guardian
- the Queensland Ombudsman
- the Queensland Mental Health Commissioner
- the Queensland Health Ombudsman
- the Queensland Civil and Administrative Tribunal
- the Director of Child Protection Litigation
- the Children's Court of Brisbane and the Coroner's Court of Queensland.

SCAOG was established in 2016 and has enabled members to coordinate oversight of the child and family support system, identify and resolve cross-agency issues and opportunities for collaboration, reduce duplication of work and facilitated information sharing.

The QFCC supports continuing work with the CCC and other agencies to explore ways to strengthen child-friendly complaints management processes in Queensland for advocating, upholding and protecting the rights of children.

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The QFCC also maintains a relationship with the CCC through its referral of relevant matters raised by members of the public. By way of example, when the QFCC receives complaints which are outside its legislative remit, the QFCC will contact the CCC and refer matters where appropriate and on a case-by-case basis. This relationship has enabled the QFCC to aid members of the public seeking support to progress their complaints.

If you or your officers have any queries in relation to this matter, they may contact me on 3900 6002 or Natalie Conner, Executive Director, Corporate and Communications on 3900 6087 or by email at [Natalie.Conner@qfcc.qld.gov.au](mailto:Natalie.Conner@qfcc.qld.gov.au).

Yours sincerely

A handwritten signature in blue ink that reads "Cheryl Vardon". The signature is fluid and cursive, with a long horizontal stroke at the end.

Cheryl Vardon  
**Principal Commissioner**  
**Queensland Family and Child Commission**

2<sup>nd</sup> 8 JAN 2020