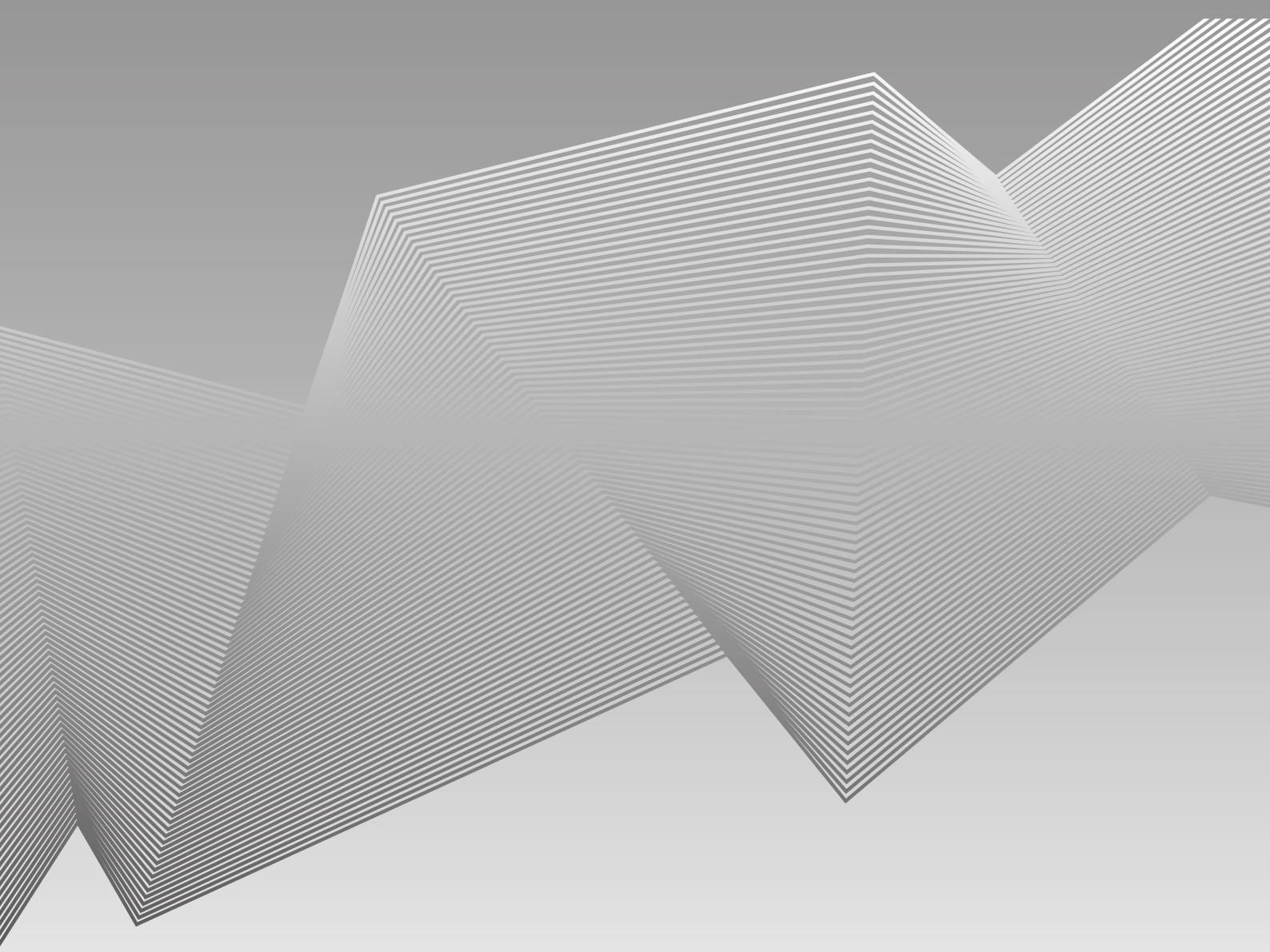


Queensland Family and Child Commission

ANNUAL REPORT 2020–2021



Queensland
Government

Communication objective

This annual report describes the progress towards achieving our long-term objectives during 2020–21. These objectives are published in the Queensland Family and Child Commission (QFCC) Strategic Plan 2020–2024.

The report also focuses on our financial position and compliance with legislative requirements. It explains how the QFCC is helping to address some of the main challenges affecting Queensland children and families. It also provides information on our forward plans.

To contain production costs, only in-house resources have been used to develop this report. Limited hard copies have been produced.

An electronic copy is available on the QFCC website at www.qfcc.qld.gov.au/annual-report.

Contact for enquiries

For enquiries, further information, or to receive a hard copy of the report, please contact us at:

Queensland Family and Child Commission

Level 8, 63 George Street, Brisbane

PO Box 15217, Brisbane City East QLD 4002

Tel: (07) 3900 6000

E-mail: info@qfcc.qld.gov.au

www.qfcc.qld.gov.au

Acknowledgement

The Queensland Family and Child Commission (QFCC) acknowledges the Turrbal and Yuggera peoples as the Traditional Custodians across the land on which the QFCC meets and works.

We recognise Aboriginal and Torres Strait Islander people as two unique peoples, with their own rich and distinct cultures, strengths and knowledge. We celebrate the diversity of Aboriginal and Torres Strait Islander cultures across Queensland and pay our respects to their Elders past, present and emerging.

Copyright

Annual Report 2020–21 Queensland Family and Child Commission. Copyright © The State of Queensland (Queensland Family and Child Commission) 2021.

ISSN 2205-6947 (Online)

ISSN 2205-6939 (Print)

Licence

This annual report is licensed by the State of Queensland (Queensland Family and Child Commission) under a Creative Commons Attribution (CC BY) 4.0 International licence. You are free to copy, communicate and adapt this annual report, as long as you attribute the work to the State of Queensland (Queensland Family and Child Commission). To view a copy of this licence visit <http://creativecommons.org/licenses/by/4.0/>. Content from this annual report should be attributed as: The State of Queensland (Queensland Family and Child Commission) annual report 2020–21.





Queensland
Government

Queensland
Family & Child
Commission

Telephone: 07 3900 6000
Reference: CS-F21/165 – D21/9794

31 August 2021

The Honourable Shannon Fentiman MP
Attorney-General and Minister for Justice, Minister for Women and
Minister for the Prevention of Domestic and Family Violence
1 William Street
BRISBANE QLD 4000

Dear Attorney-General

I am pleased to submit for presentation to the Parliament the Annual Report 2020–2021 and financial statements for the Queensland Family and Child Commission.

I certify that this Annual Report complies with:

- the prescribed requirements for the *Financial Accountability Act 2009* and the *Financial and Performance Management Standard 2019*
- section 40 of the *Family and Child Commission Act 2014*, and
- the detailed requirements set out in the *Annual report requirements for Queensland Government agencies*.

A checklist outlining the annual reporting requirements is provided at page 46 of this annual report.

Yours sincerely

Cheryl Vardon
Chief Executive and Principal Commissioner
Queensland Family and Child Commission

Level 8, 63 George Street,
Brisbane Qld 4000
PO Box 15217,
Brisbane City East Qld 4002
Telephone 07 3900 6000
Facsimile 07 3900 6050
Website www.qfcc.qld.gov.au
www.talkingfamilies.qld.gov.au
www.oneplace.org.au

Contents

Principal Commissioner’s report	2
About us	4
Our role.....	4
Our legislation.....	5
Our strategic plan.....	5
Our performance.....	7
Our operating environment.....	7
Accountability	9
Systems oversight.....	9
Performance of the Queensland child protection system.....	13
Evaluation.....	13
Prevention of child deaths.....	15
The year ahead.....	19
Awareness	20
Engagement and education.....	20
Partnerships.....	25
The year ahead.....	29
Advocacy	30
<i>Advocacy blueprint</i> and the <i>Advocacy strategy</i>	30
Research.....	30
Policy and advocacy for children and young people.....	31
The year ahead.....	32
Governance	33
Executive and structure.....	33
Our values.....	36
Governance framework.....	37
Financial performance.....	40
Our workforce.....	42
The year ahead.....	44
Appendix A: Glossary of acronyms and initialisms	45
Appendix B: Annual report compliance checklist	46
Appendix C: Financial statements	48
Appendix D: Performance of the Queensland child protection system	80