

oneplace Key Messages



Newsletter wording

oneplace is an online community services search directory – created to help Queenslanders easily find local support. There are more than 58,000 services listed in oneplace offering support with parenting, domestic and family violence, legal issues, mental health and counselling, housing, financial issues and food assistance.

oneplace highlights all the information you need to know - the distance from your current location to a service, the cost of a service, any eligibility requirements and transport options. The best part is that oneplace is easy to use and it's free. You don't have to have swallowed a dictionary to get a result because oneplace searches the simple terms we use all the time.

Try it today: www.oneplace.org.au.

Web content wording

oneplace is an online community services search directory – created to help Queenslanders easily find local support. There are more than 58,000 services listed in oneplace offering support with parenting, domestic and family violence, legal, mental health and counselling, housing, financial issues and food assistance.

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Social media wording

Facebook / Instagram: We all need a helping hand from time to time. oneplace.org.au has over 58,000 services listed that could give you the support you need. Visit www.oneplace.org.au. @qfcc #qfcc

LinkedIn: oneplace is the go-to community resource for professionals looking to find local support for clients. There are more than 58,000 Queensland services listed in oneplace. If you have clients looking for help with parenting, domestic and family violence, legal issues, mental health and counselling, housing, financial issues and food assistance head straight to www.oneplace.org.au.

Twitter: The @QFCC announced today that its online community services directory – oneplace has reached a total of 58,000 listings. This is an increase of 9,600 services since the service was launched giving people a broader range of options to search for help. Find out more www.oneplace.org.au.

Media release wording

oneplace community directory reaches 58,000 support services

The Queensland Family and Child Commission (QFCC) announced today that its online community services directory – oneplace has reached a total of 58,000 support services. This is an increase of 9,600 services since the service was launched in 2015, giving people a broader range of options to search for support when they need help.

oneplace is an easily accessible directory of community services that helps Queensland families get to the right service at the right time. The service providers include food relief, counselling, physical and mental health supports, employment and disability support, and assistance with housing and parenting. It is free for providers to list their service in oneplace and new community services are added daily.

Cheryl Vardon, Principal Commissioner of the Queensland Family and Child Commission said of the people using oneplace, 60 per cent were female and 40 per cent were male and on average were aged between 25 and 44 years of age.

“Many people are still trying to get their lives back on track post-COVID and we are continuing to see more and more people turning to oneplace to find support services and I commend Queenslanders for seeking assistance when they need it,” Ms Vardon said.

“Asking for support can be daunting, especially if you’re not sure if you’re contacting the right service for your needs or questioning whether you need help at all. If you are uncertain, then it’s best to reach out anyway.”

Ms Vardon said It is also important to check-in with family and friends and to encourage them to reach out if they appear to be struggling.

For more information or to find support in your local area visit www.oneplace.org.au/.

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